



ZAM ZAM
Bangladesh

Operational office: H-52, B-C, Kumapara, Sylhet
Regi office: 23, Mousumi, Mirabazar, Sylhet

1. Brief overview of ZAMZAM BANGLADESH:

Zamzam Bangladesh (ZB) is a non-government voluntary development organization that was established in 2006 with a noble vision of contributing towards building a poverty-free society with equitable opportunity for all to maximize their potential. Being a charity-based development organization, ZB envisioned a society that will facilitate services for the poor, vulnerable and marginalized people, while instilling moral values. A community-focused, people-centered, and moral-based approach has been adopted by ZB while consideration was given to the national policy and the United Nation's Sustainable Development Goals and its guiding principle.

ZB works with the motto: "Helping the Needy People" and works all over Bangladesh, particularly in the Sylhet division. As an NGO, it is expanding its development interventions gradually all over the country.

2. Vision and Mission

The vision of Zamzam Bangladesh is a poverty free welfare society with equitable opportunity for all to utilize potentiality. And mission is to alleviate poverty, sufferings and create opportunities to utilize potentialities through promotion of education, environment and capacity. The aim is simple to do what is affordable, no matter how small or simple it is, so long it benefits who need it.

3. Goal and Objectives of the Organization:

- i. Promotion of literacy, education and facilitation of skill development Training,
- ii. Promotion of community health & hygiene through primary health care and advocacy,
- iii. Promotion/supporting of poverty alleviation and income generation activities,
- iv. Promotion/supporting of social and environmental development,
- v. Response to emergency call and community needs, and
- vi. Other non-political socio-economic activities including research, seminar, symposium and workshop as deem necessary.

4. Donor and sponsors Introduction:

Zamzam Bangladesh currently has 3 donor organizations contributing to implement several projects. Zamzam Bangladesh also receives individual philanthropic donations.

- **Zamzam Charitable Trust:** Zam Zam Charitable Trust, a UK based charitable organization has been helping people in extreme poverty in Bangladesh for a long time. They have helped thousands of people, including those with serious health concerns, widows, those who are unemployed, homeless people and provided free education to orphans and underprivileged children. They have given these needy people some happiness and hope in their otherwise uncertain and difficult lives. Zam Zam Charitable Trust collects generous donations of hundreds of our kind-hearted donors.



Zam Zam's presence continues to grow in Bangladesh where it has acquired a reputation for excellence. Zam Zam remains completely non-political, non-governmental and operates in accordance with Shari'ah principles. The founders of Zam Zam continue to provide significant on-going donations to the charity and give their time and effort to help the charity run effectively on a wholly voluntary basis.

- **Teebah Foundation:** The Teebah Foundation is a dynamic charitable organization based in the United Kingdom, dedicated to transforming the lives of people in disadvantaged communities. Their mission focuses on addressing the dual challenges of insufficient healthcare and inadequate education in impoverished regions. They run various projects, including medical camps, providing essential medicines, supporting health infrastructure, and educational initiatives. Teebah Foundation also responds to emergencies caused by wars or natural disasters, providing immediate relief and support to those affected. They work towards restoring people's dignity, equality, and freedom, regardless of race, gender, or belief. Their projects include building mosques, sponsoring orphans, and providing clean water through hand pumps. Teebah Foundation operates in various countries around the world, including Palestine, Libya, Morocco, and Lebanon, aiming to eliminate poverty and improve living conditions globally.



- **SALAM CHARITY:** Salam Charity is a registered charity based in the United Kingdom, dedicated to ending poverty and improving the lives of people in disadvantaged communities around the world. They focus on providing essential services such as healthcare, education, food, shelter, and clean water to those in need¹. Salam Charity runs various projects, including the Shifa Clinic in Sylhet, Bangladesh, which provides free healthcare to deprived communities. They offer treatments, including cataract surgeries, which are often unaffordable for many². The charity also installs deep water wells to provide clean drinking water to communities, serving around 1,000 people daily. Additionally, Salam Charity's Electric Tuktuk Project provides job opportunities by gifting electric to families, helping them break the cycle of poverty. They respond to emergencies caused by natural disasters or conflicts, providing immediate aid and support. Salam Charity operates in several countries, including Afghanistan, Indonesia, Lebanon, Ghana, Jordan, Morocco, Bangladesh, Pakistan, Turkey, Syria, Sierra Leone, Tanzania, and Uganda¹. Their work is driven by a commitment to positive change and sustainable development.



5. Regular Projects brief:

Project Name	A. Basic Education for Slum Children with Health and Hygiene Support-2024
Financed By	Zamzam Charitable Trust UK Salam Charity UK
Project Budget	GBP 64,462.23 (BDT 87,02,401.00)
Total Spending	GBP 64,074.15 (BDT 84,16,173.00)
Project Period	01 st January, 2024 to 31 st December, 2024
Staff Employed	49 staffs are appointed.
Project Brief: People living below the poverty line are themselves deprived of education and do not live in an environment conducive to education. Boys and girls cannot go to school due to financial incapacity or lack of a sufficient number of government schools and schools near their residences. Unfortunately, as working parents/guardians cannot afford to manage time to take children to school and back. Moreover, the eldest sibling has to take responsibility of the younger ones, while the guardians at work. In such a prevailing situation, guaranteeing education for all is quite complicated, but there is no alternative to face this challenge. All these reasons influenced to take decision to set-up literacy centers inside the slums. Though, the centers are not very appropriate for conducting classes. However, Zamzam Bangladesh has launched pre-primary and child education programs under the proposed project with the aim of eradicating illiteracy, enriching moral values and involving them in the mainstream of education by creating educational opportunities for slum children in slums. For good reason, Zamzam Bangladesh has formulated the project to start child education programs including pre-primary and primary under the proposed project to strengthen the literacy of the poor and slum children, enrich their moral sense	

and involve them in mainstream education and ensure primary health services for slum children and their families.

To deliver better opportunity of education to the doorsteps of the underprivileged slum children Zamzam Bangladesh has established 60 basic literacy centers in different slums of Sylhet City Corporation so that slum children can have easy access to education. About 1408 students are received education under this project. 34 teachers are appointed to provide education for slum children. To help the teachers in teaching children and to raise awareness and motivate the children and their guardians Zamzam Bangladesh has also appointed 4 community mobilizers all of them are female and well qualified. 1 field organizer supervising the teachers and mobilizers. Two diploma doctors facilitate two satellite clinics and conduct health camp to support primary health of slum dwellers. Project Coordinator is responsible for monitoring all the field and project work. In total 87 staffs are working in this project.

Outcome:

- a) 1408 slum children received year-long basic education.
- b) Guardians now more aware about quality of life and in particular about child education, health & hygiene etc.
- c) Community people are more aware about child protection and education.
- d) Dropout rate reduced and increased regular class attendance.
- e) Developed health & hygiene sense;
- f) Improved religious spirit.
- g) Since 2008 till now 10,004 students admitted mainstreaming government school and 1015 students passed secondary school level.

Pictures:





Project Name	B. Vocational Skill Development Training for Youths: 2024-2025
Financed By	Zamzam Charitable Trust UK
Project Budget	GBP 31,542.25 (BDT 42,58,204) 2 year-long
Total Spending	GBP 12,809.71 (BDT 17,87,635.00) 1 st year
Project Period	Jan 2024 – December 2025 (On going)
Staff employed	One Project Coordinator.
Project Brief: Zamzam Bangladesh has designed this two-year duration project by one training center to facilitate vocational training for unemployed Youths; to provide support for self-employment and give counseling for changing attitude and to become self-dependent. “Zamzam Training Institute” facilitated vocational training for 552 youths among targeted 552, under 8 different training courses. The list of courses and number of participants as follows;	
1. Computer Office Application: 128 2. Computer Graphics Design: 16 3. Computer Hardware and Networking: 16 4. Web page design and Outsourcing: 16 5. Dress Making and tailoring: 144 6. Handicraft, Block, Wax-Boutique: 32 7. Electrical House Wiring: 32 8. Spoken English: 168	

Outcome:

- a) Received 552 youths received skills training on different trades annually;
- b) Since 2011, one thousand two hundred (1,200) youths have been prepared for the job market, ensuring employment opportunities for a sustainable livelihood.
- c) Youths are becoming technically skilled and confident after receiving training.
- d) The destitute families of the trainees would get opportunity to come out of poverty trap with safe and sustainable earning skill.

Pictures:

Project Name	C. Facilitation of Rearing Orphans and Children in Need (FROC)
Financed By	Zamzam Charitable Trust UK
Project Budget	GBP 85,801.44 (BDT 92,83,128.00)
Total Spending	GBP 71,980.51 (BDT 80,55,973.00)
Project Period	January 2024 – December 2024.
Staff employed	17 staffs.

Project Brief:

Every child has the right to grow up in a healthy, safe and loving environment. Children are our precious resource and our future. Bangladesh has a large population compared to its size and almost half of them are children. Among them the number of orphan children is not less! Disappointing fact is that, currently around 4 million children are orphans in Bangladesh and they are deprived of their basic rights and are living an inhumane life.

These helpless orphans are naturally suffering from various problems and are being deprived of the opportunity to be nurtured like other children. Considering this situation, Zamzam Bangladesh has extended its helping hand with the commitment to raise them in line with the mainstream children of the society and is starting this project with the aim of raising the orphaned children with a better accommodation, nutritious food, education, medical care, safety and friendly family environment.

- 30 underprivileged/orphans children growing up with a better living facilities, nutritious food and others amenities;
- 19 orphans are studying in a quality English medium school and 11 orphans are studying in HIFZ section.
- Along with general education they are learning also life skills education for developing themselves and their morality;
- Their family now tension free about their education and other facts;
- They are safe from all forms of exploitation, deprivation and torture.

Pictures:



Project Name	D. Zamzam Academy
Financed By	Zamzam Charitable Trust UK and individual donor
Project Budget	BDT 70,000,000.00
Total Spending	BDT 6,12,23,737.00
Project Period	Ongoing
Staff employed	14 staffs
Address	Prottoy,114, Doptoripara, Roynagar, Sylhet city corp. (19 No Ward)
Project Brief: Zamzam Academy, a pioneering institution under Zamzam Bangladesh, stands as a beacon of excellence in Islamic and modern education. Located at Prottoy-114, Doptoripara, Roynagar, Sylhet City, the academy operates from a six-story building spanning approximately 50,000 square feet, providing a well-equipped and secure environment for learning.	

In 2025, Zamzam Academy commenced its journey, offering classes from Play to Grade Three. Its mission is to cultivate moral integrity, intellectual capability, and leadership skills in its students. The institution uniquely integrates Madrasa and international curricula, ensuring a balanced education that fosters proficiency in Arabic, English, and Bengali while embedding Qur'anic and Sunnah-based values in daily life.

With an optimal student-teacher ratio of 20:1, a structured system for completing classwork within school hours, and technology-driven education, the academy ensures effective learning experiences. Its special features include 24/7 CCTV surveillance, a dedicated play zone, a counseling room, a medical emergency corner, an ICT lab, an activity room, and multimedia-supported learning.

Zamzam Academy is more than just an educational institution—it is a movement to nurture ideal citizens who contribute to family, society, and the nation while maintaining their Islamic and cultural identity. By choosing Zamzam Academy, donors and well-wishers invest in a future generation of ethical, competent, and visionary leaders dedicated to success in both this life and the hereafter.



Project Name	E. Orphan Sponsorship Project
Financed By	Teebah Foundation
Project Budget	GBP 7,181.43 (BDT 1,005,400.00)
Total Spending	GBP 2,583.21 (BDT 416,932.00)
Project Period	June 2024 – May 2025 (On going)
Staff employed	6 Staffs

Project Brief:

With funding from Teebah Foundation, Zamzam Charitable Trust UK has launched the Orphan Sponsorship Project to support vulnerable orphan children in Sylhet City, Bangladesh. Running from June 2024 to May 2025, the project provides financial assistance, education, healthcare, and emotional support to orphans facing extreme economic hardships.

In December 2023, an orphan gathering program was held, followed by a thorough verification process in consultation with Teebah Foundation. As a result, 20 orphans—10 boys and 10 girls, aged 5 to 12—were selected from the Sylhet City Corporation area. With a total budget of BDT 1,005,400 (GBP 7,181.43), the project allocates a monthly sponsorship of GBP 30 per orphan, ensuring essential support. Each child received a monthly cash allowance of BDT 2,300 for basic needs, distributed directly or via Mobile Financial Services (MFS). Additionally, they received an educational kit, including Pen, Pencils, eraser, sharpener, water bottle necessary stationeries, and essential books.

Beyond financial and educational aid, the project prioritizes healthcare and hygiene. Each child received once health and hygiene kit. Furthermore, psychosocial support is provided through regular home visits by community mobilizers, who monitor the children's well-being, ensure proper use of financial aid, track academic progress, and offer counseling to both the children and their guardians.

By addressing both immediate and long-term needs, the Orphan Sponsorship Project aims to create a stable and nurturing environment for these children. The initiative seeks to protect them from child labor, exploitation, and social vulnerabilities, empowering them to build a brighter future.



Emergency and Seasonal Projects:

Project Name	Ramadan Food Stuff Distribution for the Needy People-2024
Financed By	Zamzam Charitable Trust UK
Project Budget	GBP 5,185.18 (BDT 7,00,000.00)
Total Spending	GBP 5,177.77 (BDT 6,99,000.00)
Project Period	1-month
Staff employed	10 Staffs
Project Brief: A significant portion of Bangladesh's population consists of low-income laborers, underprivileged individuals, and those living below the poverty line. Due to rising commodity prices, purchasing essential food items has become increasingly difficult for this group. The holy month of Ramadan, a time of self-purification and restraint, underscores the urgency of assisting them in overcoming food shortages. Ensuring that they can observe fasting properly during this sacred period makes emergency food aid an absolute necessity. To address this need, Zamzam Bangladesh provided essential food assistance to 1,200 low-income families in Sylhet Sadar Upazila—benefiting approximately 6,000 individuals (assuming an average of five members per family). Each family received 20 kg of rice, 1 kg of sugar, 1 kg of salt, 500 grams of dates, 1 liter of soybean oil, and 1 kg of chickpeas.	

Project Name	Qurbani Meat Distribution Project-2024
Financed By	Zamzam Charitable Trust UK
Project Budget	GBP 5,980.00 (BDT 8,07,300.00)
Total Spending	GBP 5,314.34 (BDT 751,937.00)
Project Period	1-month (10 June to 09 July)
Staff employed	1 PC and 10 volunteers
Project Brief: Qurbani holds immense significance in Islam, serving as an act of worship performed solely to seek Allah's pleasure. Its history inspires Muslims with a spirit of sacrifice and devotion to divine commands. The practice of sacrificing animals and distributing the meat among underprivileged communities fosters a deep sense of solidarity and compassion. With this objective, Zamzam Bangladesh undertook an initiative to distribute Qurbani meat among daily wage earners, laborers, and marginalized groups in Sylhet City Corporation . Sylhet's urban slums are home to countless struggling families, many of whom cannot afford beef even once a year due to soaring prices. Additionally, the devastating floods in June severely impacted several upazilas and labor-intensive areas of Sylhet City Corporation, leaving many struggling to rebuild their lives. To ensure that these hardworking individuals could celebrate Eid-ul-Adha with ease, Zamzam Bangladesh distributed Qurbani meat from 10 cows and 10 goats across multiple wards in Sylhet City Corporation, prioritizing impoverished families and children in need.	



Project Name	Mosque Construction and Renovation project-2024
Financed By	Zamzam Charitable Trust UK and Individuals
Project Budget	GBP 79,388.8 (BDT 10,717,488.00)
Total Spending	GBP 64,296.31 (BDT 8,680,002.00)
Project Period	2023-2024

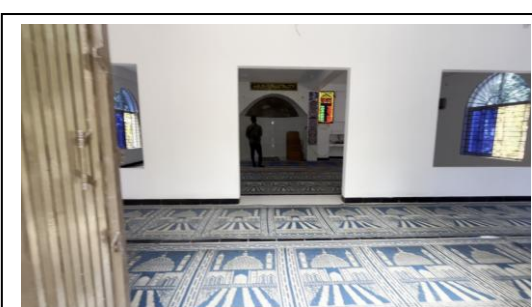
Project Brief:

The mosque holds a central position in the lives of Muslims, serving not only as a place of worship but also as a center for community gathering, education, and spiritual growth. It symbolizes unity, devotion, and the dissemination of Islamic teachings. Recognizing the mosque's pivotal role in spreading Dawah among Muslims and non-Muslims, **Zamzam Bangladesh** has remained committed to constructing and supporting mosques in various areas, particularly in underprivileged communities.

In **2024**, **Zamzam Bangladesh** actively contributed to mosque construction and renovation across different areas of Sylhet. The organization fully or partially built mosques in the following areas:

- Jakiganj Upazila, Sylhet-3
- South Surma, Sylhet
- Jaintapur Upazila, Sylhet
- Jagannathpur Upazila, Sunamganj

In some cases, **Zamzam Bangladesh** took full responsibility for the construction, while in others, the organization provided significant financial support to ensure the completion of mosque projects. These mosques not only provide a dedicated space for worshippers but also serve as centers for Islamic education, community discussions, and social welfare activities.



Project Name	Cash Assistance for the Mirsharai Flood Affected People (CAMFA)-2024
Financed By	Zamzam Charitable Trust UK
Project Budget	GBP 8,219.35 (BDT 12,74,000.00)
Total Spending	GBP 7,907.87 (BDT 12,25,720.00)
Project Period	1-month (5 September to 31 October-2024)
Staff employed	1 PC and 5 volunteers

Project Brief:

In **July-August 2024**, relentless rainfall and flash floods from India's upstream regions triggered one of the worst floods in recent history across **11 districts** in southeastern Bangladesh, including **Chattogram, Feni, Noakhali, and Cumilla**. By August 31, 2024, the disaster had claimed 54 lives and impacted over 5.7 million people.

The floods caused severe damage to thousands of homes, particularly semi-pucca and mud houses, while river erosion further worsened the situation. Road networks collapsed, disrupting transportation, and countless fish farms, poultry farms, and agricultural lands were washed away, leaving farmers and small business owners in crisis.

Among the worst-affected areas was Jorarganj Union in Mirsharai Upazila, one of the 11 severely impacted unions under the project. In the aftermath of the disaster, rehabilitation became a crucial necessity. To support the recovery efforts, **55 flood-affected families** in Jorarganj Union each received **BDT 20,000** in financial assistance.



6. Expenditure-2024 and Proposed Budget for 2025

A. Project's Expenditure and Budget for 2025

SL	Project name	Budget for 2024	Expenditure 2024	Budget for: 2025
1	Basic Education for Slum Children with Health and Hygiene Support-2024	8,702,401.00	8,416,173.00	8,882,560.00
2	Vocational Skill Development Training for Youths: 2024-2025	4,258,204.00	1,787,635.00	2,147,404.00
3	Facilitation of Rearing Orphans and Children in need (FROC)	9,283,128.00	8,055,973.00	8,000,000.00
4	Ramadan Food Stuff Distribution for the Needy People-2024	700,000.00	699,000.00	1,000,000.00
5	Qurbani Meat Distribution Project-2024	807,300.00	751,937.00	1,000,000.00
6	Cash Assistance for the Mirsharai Flood Affected People (CAMFA)-2024	1,274,000.00	1,225,720.00	-
7	Orphan Sponsorship Project	1,005,400.00	416,932.00	588,468.00
8	Zamzam Academy	70,000,000.00	61,223,737.00	27,648,000.00
9	Masjid Construction & Renovation Project – 2024	10,717,488.00	8,680,002.00	5,000,000.00
10	Emergency Support (Flood, Food package, etc.)			1,500,000.00
	Sub-Total (A)	106,747,921.00	91,257,109.00	55,766,432.00

B. Administrative cost and Budget

SL	Particulars	Budget (July'24-June'25)	Expenditure (July-Dec 24)	Balance
1	Audit Fees	60,000.00		60,000.00
2	Advertisement	20,000.00		20,000.00
3	Bank Charge	18,000.00	7,343.50	10,656.50
4	Conveyance (TA/DA)	15,000.00	2,850.00	12,150.00
5	Courier/Postage	3,000.00	210.00	2,790.00
6	Fuel/Gas Expense	90,000.00	37,630.00	52,370.00
7	Internet/Communication	45,000.00	18,000.00	27,000.00
8	Refreshment	30,000.00	12,294.00	17,706.00
9	Salary and allowances	3,000,000.00	1,435,038.06	1,564,961.94
10	Stationary/Office Supply	45,000.00	20,300.00	24,700.00
11	Vehicle Maintenance/Regi. Fee	90,000.00	36,334.00	53,666.00
12	Zamzam Training Institute	540,000.00	257,731.00	282,269.00
13	Staff Training	100,000.00		100,000.00
14	Contingency	150,000.00		150,000.00
15	Legal Expenses	500,000.00		500,000.00
16	Office Equipment/Computer Repair	100,000.00		100,000.00
	Sub-Total (B)	4,806,000.00	1,827,730.56	2,978,269.44
	Grand Total (A+B)	111,553,921.00	93,084,839.56	58,744,701.44
	GBP (1GBP=145 BDT)	769,337.39	641,964.41	405,135.87

7. Executive committee

Zamzam Bangladesh has a 7-member Executive Committee (EC) and a 19-member General Body. The Executive Committee is elected by the General Body every five years. The EC is comprised of renowned individuals with a strong interest in social activities, including medical practitioners, advocates, teachers, retired government officials, and social activists.

The EC members work voluntarily without any remuneration. EC meetings are primarily held on a monthly basis, but additional meetings are convened as needed to discuss and resolve urgent matters.

Below are the Executive Committee members of Zamzam Bangladesh:

Sl No.	Name and Designation	Educational Qualification	Profession
01	Mohammed Abdul Muiz Chowdhury Chairman	MBA	Businessman
02	Principal M Ataur Rahman Pir Vice Chairman	MSc	Principal (Retd.)
03	Tamim Afifa Chowdhury Executive Member (Finance)	M.Com	Accountant Sylhet Women's Medical College Hospital
04	Dr. Mohammad Abdus Salam Executive Member	MBBS D.O. (D.U.)	Professor (Retd.) Eye Specialist
05	Shabbir Ahmed Chowdhury Executive Member	M.Com (Marketing) D.U	Businessman
06	Md. Jasim Uddin Executive Member	M.A	Banker (Retd.)
07	Dr. Choudhury Rifat Jahan Executive Member	MBBS	Professor (Physiology) Parkview Medical College & Hospital

8. Conclusion

The year 2024 has been a remarkable journey for Zamzam Bangladesh, filled with impactful initiatives aimed at uplifting underprivileged and marginalized communities. From food distribution during Ramadan and Qurbani meat distribution to emergency flood relief and educational support, our efforts have reached thousands in need.

None of this would have been possible without the unwavering support of our generous donors, the dedication of our staff and volunteers, and the trust of the communities we serve. Their collective commitment has enabled us to make a tangible difference in the lives of many, providing hope, dignity, and relief where it was needed most.

As we step into 2025, our mission remains steadfast to expand our reach, enhance our programs, and continue serving those who need us the most. With the continued support of our partners and well-wishers, we are hopeful that the coming year will bring even greater opportunities for positive change. Together, we can build a future where no one is left behind.

Thank you for being part of this journey!

Signature:



Full Name:

Mahboob Subhani Choudhury

Position

Executive Director

Date:

31.01.2025